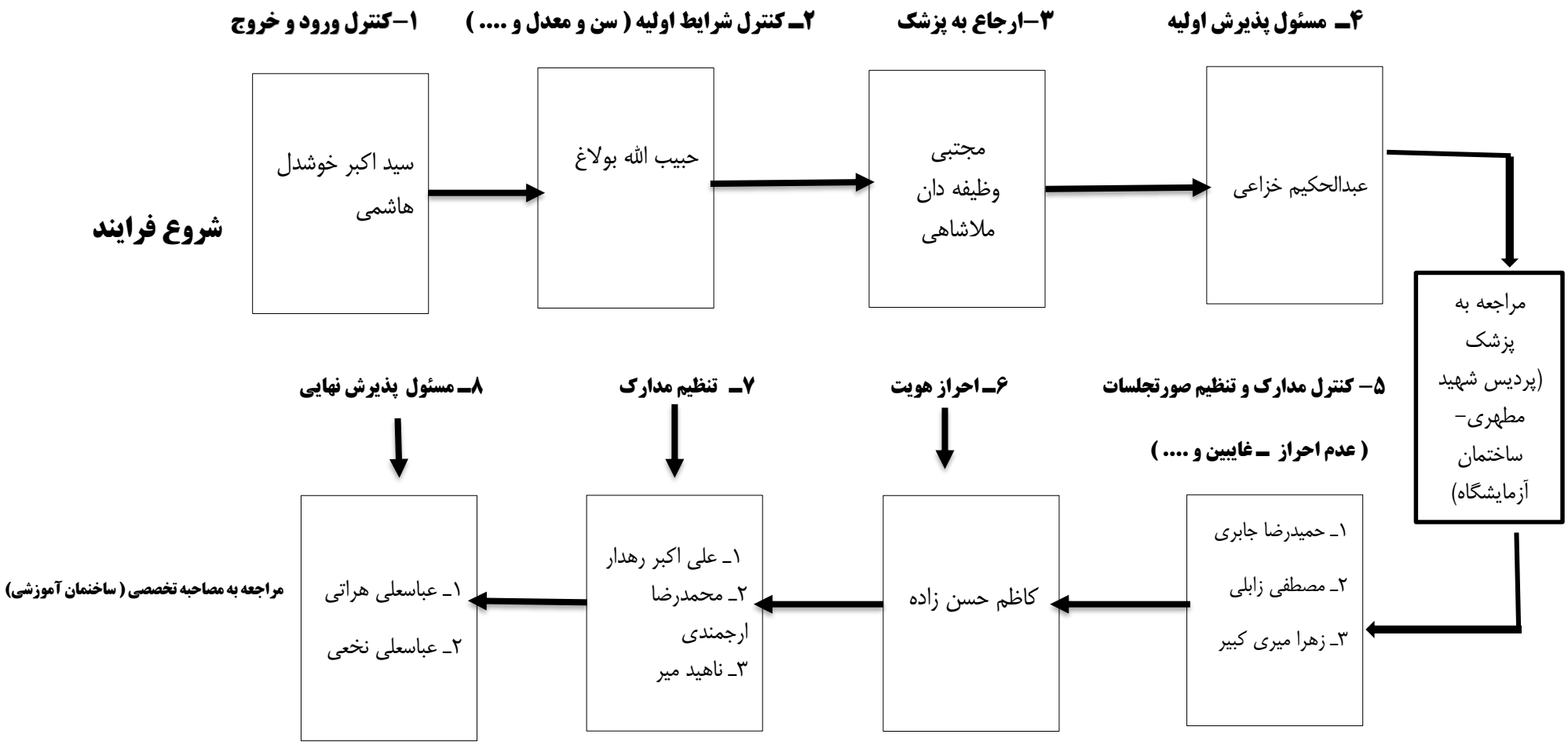فلوچارت پذیرش مصاحبه تخصصی